AssetWORKS
Integrated Workplace Management Systems

DATASHEET



Operations and Maintenance

AiM's operations and maintenance solution cuts through the complexity of the modern workplace. With AiM, your organization can reduce inventory carrying costs, improve asset availability, limit equipment downtime, and reduce facilities maintenance costs enterprise-wide.

Your Challenges

- Lack of planning and scheduling leads to constant fire-fighting versus proactive action to prevent potential problems
- Work, material and asset request processes are tedious and error-prone-often rely on labor-intensive spreadsheets and manual processes and frequently require duplicate data entry
- Ineffective time and attendance management precludes accurate labor forecasting and timely cost recovery
- Purchasing activities may not be linked to operations, which leads to double entry of data and inaccurate job cost accounting
- Inefficient materials management often leads to high stock-on-hand values, high inventory carrying costs and squandered resources
- Employee safety can be jeopardized if they lack critical certifications and are placed in harm's way
- Warrantee management is an issue-either work performed invalidates the warranty, or work should have been performed by the warrantor

What's in it for you?

- AiM Operations and Maintenance saves money by notifying work control personnel of warranty and contracted work assigned to internal resources
- External customers can electronically request work and are notified of work approvals and progress-dramatically cuts call center volumes and eliminates tedious manual data entry, improving accuracy, turnaround times and customer satisfaction
- Planning and scheduling capabilities and the daily assignments feature help trade supervisors concerned with growing backlogs effectively prioritize and manage work
- Completely integrated timekeeping, labor tracking, materials management, purchasing, contracts, invoicing and accounting serve as a one-stop shop for all operational needs-no need for multiple information silos or double entry of data

How You Benefit

- Up to 11% savings from improved operations and maintenance practices (in many cases, as much as $.03 per square foot in savings annually)
- Up to 15% reduction in equipment downtime
- Up to 15% reduction in Total Cost of Ownership (TCO)
- Proven savings of up to 10% per field technician by leveraging mobility solutions

Re + Ai + Go = Integrated Workplace Management System (IWMS)

ReADY
Facilities Self-Service

AiM
Enterprise IWMS

Go
Field Service Apps

As part of a broader Integrated Workplace Management System (IWMS), Operations and Maintenance is seamlessly integrated with an extensive range of facilities management tools under a single, unified software platform.

The five pillars of AiM IWMS:

- Real Estate and Property Management
- Space Management
- Operations and Maintenance
- Capital Planning and Project Management
- Energy Management

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