



**Customer Background:**

The customer, Del Mar College, a prestigious university with a large and diverse campus, initially implemented WebCheckout as a reservation system to manage their equipment lending and facility bookings. The software proved to be a valuable tool, streamlining the reservation process and improving resource utilization across departments. However, as the university grew and faced challenges in tracking and managing its expanding asset inventory, they recognized the need for a more comprehensive asset management solution.

**Business Challenge:**

With a multitude of equipment and resources spread across various departments, the university struggled to maintain an accurate and up-to-date inventory of its assets. Manual record-keeping processes were time-consuming, error-prone, and lacked the ability to provide real-time asset tracking. There was a need to implement a robust asset management system that could streamline asset tracking, enable accurate audits, and improve resource allocation.

**Solution: WebCheckout Asset Management Software**

Realizing the potential of WebCheckout beyond its reservation capabilities, the university decided to leverage the software's asset management functionalities to meet their evolving needs. The implementation process involved the following steps:

**Tagging and Barcoding Assets:**

To establish a reliable asset tracking system, the university embarked on a comprehensive tagging and barcoding initiative. Each asset, including equipment, furniture, and other resources, was physically labeled with a unique barcode or RFID tag.

**Database Integration:**

WebCheckout's asset management module was seamlessly integrated with the university's existing database. This file drop integration allowed for the synchronization of asset information, such as item descriptions, locations, GL accounting Codes, and user assignments, between the asset management software and procurement software and ERP software used by central purchasing.

**Mobile App Deployment:**

To facilitate efficient asset tracking and updates, a mobile inventory app was deployed to enable staff members to scan barcodes / RFID tags using their dedicated handheld devices. The app synchronized data with the

WebCheckout Mobile Inventory App software in real-time, allowing for instant updates and accurate inventory records.

**Automated Workflows:**

WebCheckout's asset management module provided the university with configurable workflows to automate key asset management processes. This included automated notifications for asset check-in and check-out, maintenance scheduling, and alerts for overdue assets, ensuring compliance with loan policies and reducing the risk of loss or theft.

**Reporting and Analytics:**

The software's robust reporting and analytics capabilities allowed the university to gain insights into asset utilization, maintenance trends, and financial performance. Customizable reports and dashboards provided the university's management with the data necessary to make informed decisions regarding resource allocation, budget planning, and equipment lifecycle management.

“WebCheckout has been instrumental in unifying our efforts to address the challenges posed by our disorganized inventory. With COVID disruptions and changes in our campuses, our assets were scattered everywhere. The software has allowed us to bring everyone on the same page, giving individuals more control over equipment in their areas. It has exceeded my expectations, providing a centralized solution to manage our inventory effectively.”





**Results:**

By expanding the use of WebCheckout from a reservation system to a comprehensive asset management solution, the university achieved significant improvements in their operations:

“WebCheckout enabled us to achieve another significant milestone that was previously unattainable. We successfully integrated GL account numbers into the system, which ensures that all purchases are properly associated with their respective GL account numbers. Consequently, when items are purchased using grant funds, the grants team can easily generate a comprehensive report specifically for grant-related items, which was a functionality that was previously unavailable to us.”

**Streamlined Asset Tracking:**

The university eliminated manual record-keeping processes and significantly reduced the time and effort required to track assets. Real-time updates through the mobile app ensured accurate and up-to-date inventory records.

**Enhanced Resource Utilization:**

With a comprehensive view of their assets and equipment usage patterns, the university optimized resource allocation, minimizing redundancies and ensuring resources were efficiently utilized across departments.

**Improved Accountability:**

WebCheckout’s automated workflows and notifications enhanced accountability among users, reducing instances of misplaced or lost assets and facilitating timely returns.

**Efficient Audits and Compliance:**

The asset management software simplified the auditing process by providing accurate asset records and generating audit reports on-demand. This enabled the university to comply with internal and external regulations more effectively.

**Informed Decision-Making:**

The availability of real-time data and comprehensive analytics empowered the university’s management to make data-driven decisions related to asset procurement, maintenance scheduling, and budget planning.

“Furthermore, the system is assisting us in managing computer upgrades. By analyzing person assignments, we can determine when employees last received a new computer, allowing us to implement a policy of providing Delmar employees with new computers every five years. This is truly remarkable since, currently, we lack visibility on computer assignments and are unable to identify who is assigned to which computer.”

**Conclusion:**

By recognizing the potential of WebCheckout beyond its original reservation functionality, the university successfully transformed its asset management processes. The implementation of the asset management module, along with tagging and barcoding initiatives, allowed the university to streamline asset tracking, enhance resource utilization, improve accountability, and facilitate efficient audits. WebCheckout’s comprehensive features and integration capabilities empowered the university to make informed decisions and ensure the optimal management of their assets across the entire campus.

**FOR MORE INFORMATION, PLEASE CONTACT: [INFO@WEBCHECKOUT.NET](mailto:INFO@WEBCHECKOUT.NET)**